

REPAIRS timescale.

✗ NO REPAIRS

FHG will not attend any of these repairs
(or we might charge you for them)

Fit new electric showers (excluding adaptations)	Adjust Height of Riser Rail	Lost keys	Anything you damaged
Replacement of fuses (3amp/13amp for appliances)	Gate Repairs (unless communal)	Board Out Loft	Gas Cooker (not ours)
Loose Wallpaper	Lost Window Keys	Shower Curtains	Outside Tap (not ours)
Fit Underlay for Carpets	Shower Curtain	Shed repairs if you own it	Replace diffusers (plastic light covers)
Painting Window Frame	Night Latch/ Dead Bolt	Fencing between properties	Radiator (install new/move/ make bigger)
Redecorating	Security Chain	Moving storage heaters or other appliances (at your request)	Domestic Washing Machine/ Dishwasher (Install/waste/ faults)
Tree Cutting (unless in communal area)	Remove Units to allow you to fit your own appliances	Planing Doors	Replace Bath or Shower (with Shower or Bath)
Fireplaces (removing/ making/ bricking up)	Pelmet	Key Safe (unless adaptation)	Blocked Waste (first attempt to unblock)
Removal of asbestos (unless damaged)	Boxing	Decking/Hedges/ Gardening	Repressurising Boilers First Time
Supply Temporary Heaters	Hanging Mirrors and Pictures	Moving Key Safes	Bleed Radiators
Supply Sand bags	Board Up or Make Cat flap	Plugs and Chains	Weather Compensators (working correctly but no heating)
Paint Hand Rail	Curtain Poles and Batons	Toilet Seats	Water Butts
Line Posts and Rotary Driers (non-communal)	Sheds (Timber)	No Gas	Clear gully
Plaster Cracks	Second Stair Rails (unless adaptation)	Incoming mains Water Pressure	Changing light bulbs and starter motors
Electric cooker (your own)	Replacing shower head and hose	Pull cords (for electric shower or bathroom light switches)	